

MADISON COUNTY ROAD DEPARTMENT

November 2014

CLOSED CALL ANALYSIS

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
20220	A	11/03/14 13:41:00	11/13/14 07:34:00	11/04/14	Trash Related Closed	Brown, Shirley Caller	Pembroke Cir Pembroke Circle	District 3	Medium Priority
		Dur (hours)	233.88			Limb debris in Lake Caroline Sub. Also 123-139 Pembroke Circle			
20221	A	11/03/14 14:05:00	11/12/14 08:10:00	11/04/14	Trash Related Closed	Banks, LaTashee Williams, Patricia	Lake Ridge Cir Lake Ridge Circle	District 1	Medium Priority
		Dur (hours)	210.08			Old refrigerator. Wood Lake Sub.			
20223	A	11/03/14 14:33:00	11/10/14 10:17:00	11/04/14	Other Closed	Brown, Shirley Fleming	Sutherland Rd Sutherland Rd	District 5	Medium Priority
		Dur (hours)	163.73			While putting in culvert phone line was cut			
20225	A	11/04/14 07:38:00	11/12/14 08:08:00	11/05/14	Trash Related Closed	Banks, LaTashee Evans	King Ranch Rd King Ranch Rd	District 4	Medium Priority
		Dur (hours)	192.50			Limb debris			
20226	A	11/04/14 07:39:00	11/12/14 08:06:00	11/05/14	Trash Related Closed	Banks, LaTashee Evans	Harris Rd Harris Rd	District 4	Medium Priority
		Dur (hours)	192.45			Limb debris			
20227	A	11/04/14 09:54:00	11/12/14 08:08:00	11/05/14	Trash Related Closed	Banks, LaTashee Bennett, Lloyd	Kehle Rd Kehle Rd	District 3	Medium Priority
		Dur (hours)	190.23			Limb debris for Boom Truck.			
20228	A	11/04/14 10:47:00	11/12/14 08:06:00	11/05/14	Trash Related Closed	Banks, LaTashee Denny, Walter	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
		Dur (hours)	189.32			Limb debris for BoomTruck			
20229	A	11/04/14 10:58:00	11/10/14 07:47:00	11/05/14	Trash Related Closed	Banks, LaTashee Black, Sam	Pine Grove Rd Pin Grove Rd	District 5	
		Dur (hours)	140.82			Pick up limbs by mailbox			
20231	A	11/05/14 07:04:00	11/12/14 08:11:00	11/06/14	Trash Related Closed	Banks, LaTashee Evans	Dover Ln Dover Lane	District 3	Medium Priority
		Dur (hours)	169.12			Limb debris			
20232	A	11/05/14 07:05:00	11/12/14 08:11:00	11/06/14	Trash Related Closed	Banks, LaTashee Evans	Kinas Ct Kinas Court	District 3	Medium Priority
		Dur (hours)	169.10			Limb debris			

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20233 A	11/05/14 08:50:00	11/10/14 07:46:00	11/06/14	Trash Related Closed	Banks, LaTashee Day, James	Pine Grove Rd Pinegrove Road	District 5	Medium Priority
	Dur (hours)	118.93		Limb debris for Boom Truck				
20234 A	11/05/14 09:32:00	11/12/14 08:06:00	11/06/14	Trash Related Closed	Banks, LaTashee Spicer, Martha	Simpson Dr Simpson Drive	District 4	
	Dur (hours)	166.57		Limbs to be picked up.				
20236 A	11/05/14 10:40:00	11/12/14 08:10:00	11/06/14	Trash Related Closed	Banks, LaTashee Caller	Twin Cedars Ln Twin Cedars Lane	District 1	Medium Priority
	Dur (hours)	165.50		Limb debris for Boom Truck off Clarkdell Rd.				
20238 A	11/05/14 14:02:00	11/13/14 07:32:00	11/06/14	Trash Related Closed	Banks, LaTashee Hilburn, Glyn	Belle Pointe Dr Belle Pointe	District 4	Medium Priority
	Dur (hours)	185.50		Limb debris in Lake Caroline Sub.				
20239 A	11/06/14 08:11:00	11/13/14 07:32:00	11/07/14	Trash Related Closed	Banks, LaTashee Guest, Tommy	Bridge Water Dr Bridgewater Dr	District 3	Medium Priority
	Dur (hours)	167.35		Limb debris in Lake Caroline Sub.				
20240 A	11/06/14 08:12:00	11/13/14 07:33:00	11/07/14	Trash Related Closed	Banks, LaTashee Guest, Tommy	Waterford Ln Waterford Lane	District 3	Medium Priority
	Dur (hours)	167.35		Limb debris in Lake Caroline Sub.				
20241 A	11/06/14 08:13:00	11/13/14 07:33:00	11/07/14	Trash Related Closed	Banks, LaTashee Guest, Tommy	Charleston Ln Charleston Lane	District 4	Medium Priority
	Dur (hours)	167.33		Limb debris in Lake Caroline Sub.				
20242 A	11/06/14 08:15:00	11/13/14 07:32:00	11/07/14	Trash Related Closed	Banks, LaTashee Guest, Tommy	Seville Way Seville Way	District 3	Medium Priority
	Dur (hours)	167.28		Limb debris in Lake Caroline Sub.				
20243 A	11/06/14 08:16:00	11/18/14 15:40:00	11/07/14	Trash Related Closed	Banks, LaTashee Guest, Tommy	Hampton Crossing Hampton Crossing/ Caroline Crossing	District 2	Medium Priority
	Dur (hours)	295.40		Large pile of debris at Hampton Crossing and Caroline Crossing in Lake Caroline Sub.				
20244 A	11/06/14 08:33:00	11/13/14 07:38:00	11/07/14	Trash Related Closed	Banks, LaTashee Jackson	Avium Way Avium Way	District 3	Medium Priority
	Dur (hours)	167.08		Limb debris for Boom Truck off Plantation Dr. in Cherry Hill Sub.				

Closed Request Analysis

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
20245	11/06/14	11/13/14	11/07/14	Trash Related	Banks, LaTashee	Cherry Hill Dr	District 3	Medium Priority
A	08:34:00	07:38:00		Closed	Jackson	Cherry Hill Dr.		
	Dur (hours)	167.07		Limb debris for Boom Truck in Cherry Hill Sub.				
20248	11/06/14	11/12/14	11/07/14	Trash Related	Banks, LaTashee			
A	14:38:00	08:05:00		Closed	Cole, Nathaniel	Loring Road		
	Dur (hours)	137.45		Limbs to be picked up.				
20250	11/06/14	11/12/14	11/07/14	Trash Related	Banks, LaTashee	Middlefield Dr	District 1	Medium Priority
A	14:53:00	08:12:00		Closed	Manning, Tina	Middlefield Dr.		
	Dur (hours)	137.32		Limb debris in Harvey Crossing Sub.				
20251	11/06/14	11/10/14	11/07/14	Other	Brown, Shirley	Shadow Hill Dr	District 1	Medium Priority
A	15:35:00	10:16:00		Closed	Morris	Shadow Hill Dr		
	Dur (hours)	90.68		Street light is out in front of house				
20253	11/07/14	11/12/14	11/08/14	Trash Related	Banks, LaTashee	Loring Rd Ext	District 5	Medium Priority
A	09:48:00	08:05:00		Closed	Jackson	Loring Rd Ext		
	Dur (hours)	118.28		Two large piles of limb debris.				
20254	11/07/14	11/12/14	11/08/14	Trash Related	Banks, LaTashee	Dover Ln	District 3	
A	10:05:00	08:11:00		Closed	Eirkson, John	Dover Lane (New Castle Sub)		
	Dur (hours)	118.10		Limbs to be picked up.				
20255	11/07/14	11/20/14	11/08/14	Trash Related	Banks, LaTashee	Sharpe Rd	District 3	Medium Priority
A	10:14:00	07:54:00		Closed	Morgan, George	Sharpe Rd		
	Dur (hours)	309.67		Limb debris in Cherry Hill Sub.				
20256	11/07/14	11/20/14	11/08/14	Trash Related	Banks, LaTashee	Fox Hollow	District 1	
A	13:32:00	07:55:00		Closed	Rhett, Bob	Fox Hollow (DeerfieldSub)		
	Dur (hours)	306.38		Limbs to be picked up.				
20257	11/07/14	11/19/14	11/08/14	Signage Installation	Brown, Shirley	Crawford Rd	District 4	Medium Priority
A	14:24:00	08:50:00		Closed	Morris	Crawford Rd		
	Dur (hours)	282.43		Road sign need to be replaced				
20258	11/10/14	11/12/14	11/11/14	Trash Related	Banks, LaTashee	Middlefield Dr	District 1	Medium Priority
A	07:50:00	08:11:00		Closed	Evans	Middlefield Dr		
	Dur (hours)	48.35		Limb debris in Harvey Crossing Sub.				

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20259	A	11/10/14 08:56:00	11/13/14 07:55:00	11/11/14	Pot Holes Closed	Brown, Shirley Davis, Yolanda	Gluckstadt Rd	District 3	Medium Priority
		Dur (hours)	70.98		Hit a pot hole on road: pot hole need to be filled				
20261	A	11/10/14 13:22:00	11/13/14 07:33:00	11/11/14	Dead Animal Closed	Banks, LaTashee Fleming, Linda	Walter Payton Ln Walter Payton Lane	District 3	Medium Priority
		Dur (hours)	66.18		Dean Dog				
20262	A	11/10/14 14:14:00	11/12/14 08:09:00	11/11/14	Trash Related Closed	Banks, LaTashee Butler, Ray	Sunset Cir Sunset Circle	District 1	Medium Priority
		Dur (hours)	41.92		Check entire Sub in Twin Cedars Sub.				
20263	A	11/11/14 09:04:00	11/13/14 07:32:00	11/12/14	Trash Related Closed	Banks, LaTashee Archleta, Dennis	Beaufort Cir Beaufort Circle	District 4	Medium Priority
		Dur (hours)	46.47		Limb debris in Lake Caroline Sub.				
20264	A	11/11/14 09:37:00	11/13/14 07:33:00	11/12/14	Trash Related Closed	Banks, LaTashee Jackson	Cove Ln Cove Lane	District 4	Medium Priority
		Dur (hours)	45.93		Large limb debris in Lake Caroline Sub.				
20265	A	11/12/14 08:25:00	11/18/14 15:40:00	11/13/14	Trash Related Closed	Banks, LaTashee Surles, Gilbert	Thornberr Cv Thornberr Cove	District 1	Medium Priority
		Dur (hours)	151.25		Limb debris in Wildwood Sub.				
20266	A	11/12/14 08:35:00	11/18/14 15:40:00	11/13/14	Trash Related Closed	Banks, LaTashee Caller	Avery Court Avery Court	District 3	Medium Priority
		Dur (hours)	151.08		Limb debris in Ashbrooke Sub.				
20268	A	11/12/14 09:04:00	11/18/14 09:06:00	11/13/14	Trash Related Closed	Banks, LaTashee Gandy, Karine	Hackberry Ln Oak Trail	District 1	Medium Priority
		Dur (hours)	144.03		Limb debris on corner of Oak Trail and Hackberry Lane in Deerfield Sub.				
20269	A	11/12/14 10:36:00	11/18/14 15:40:00	11/13/14	Trash Related Closed	Banks, LaTashee Bounds, Anita	Eastside Dr Eastside Dr	District 5	Medium Priority
		Dur (hours)	149.07		Limb debris in Twin Lakes Sub. Pass by the driveway. Second drive way on the left.				
20270	A	11/12/14 14:16:00	11/18/14 15:39:00	11/13/14	Broken Water Line Closed	Brown, Shirley Fleming, Vidal	Old 51 Rd	District 5	Medium Priority
		Dur (hours)	145.38		Cut a water line while putting in culvert				

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20273 A	11/17/14 08:53:00	11/20/14 07:55:00	11/18/14	Trash Related Closed	Banks, LaTashee Caller	Laurel Ridge Laurel Ridge	District 4	Medium Priority
	Dur (hours)	71.03		Limb debris in Harvey Crossing Sub.				
20274 A	11/17/14 10:48:00	11/18/14 15:43:00	11/18/14	Road Condition Closed	Brown, Shirley Talkington, Rita	Mullinville Rd Mullinville Rd	District 5	Medium Priority
	Dur (hours)	28.92		Calling about the muddy conditions of road				
20275 A	11/17/14 10:49:00	11/18/14 15:40:00	11/18/14	Road Condition Closed	Brown, Shirley Talkington, Rita	Rocky Hill Rd	District 5	Medium Priority
	Dur (hours)	28.85		Road conditions are bad ditch in the middle of the road				
20276 A	11/17/14 10:55:00	11/18/14 15:40:00	11/18/14	Road Condition Closed	Brown, Shirley Gore, Glen	Mullinville Rd	District 5	Medium Priority
	Dur (hours)	28.75		Road is muddy and water is standing in road,				
20277 A	11/17/14 10:56:00	11/18/14 15:40:00	11/18/14	Road Condition Closed	Brown, Shirley Jones, Ladriana	Mullinville Rd Mullinville Rd	District 5	Medium Priority
	Dur (hours)	28.73		Road is muddy and possibly need gravel				
20278 A	11/17/14 14:06:00	11/20/14 07:55:00	11/18/14	Trash Related Closed	Banks, LaTashee Evans	West Elbridge Way West Elbridge Way	District 4	Medium Priority
	Dur (hours)	65.82		Limb debris in Harvey Crossing Sub. Old fence.				
20286 A	11/19/14 08:05:00	11/20/14 07:55:00	11/20/14	Trash Related Closed	Banks, LaTashee Adams, Todd	Twin Cedars Dr Twin Cedars Drive	District 1	Medium Priority
	Dur (hours)	23.83		Limb debris in Twin Cedars Sub.				

47 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

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Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 47